Release Notes 3.100

These updates announce new features, enhancements, and some bug fixes that have been completed with recent releases of the Club Prophet software. The updates in the release notes are organized by product. Some products will not appear in the list because they did not receive a notable update. Club Prophet continually improves upon the products, but only significant updates are described in release notes.

> **Note:** Check back here often to see links to help, directions, explanations and tips for the updates listed below!

CPS Air v3.100

New CPS Air Features

New Quick Sale button setup for CPS Air

In the 3.100 release, the Quick Sale buttons (QSB) set up has been revamped completely. No longer do you copy your pre-made buttons from the Quick Sale Button Setup of the CPS Sales Options, but you create them from your Online Options[1] site for different profiles. In this way, you can deploy your QSB quicker and for the different situations based on the profiles that you create.

Cash Count support for CPS Air

The Cash Count process has been added to the Advanced drop-down in the Sales screen of CPS Air in version 3.100. No longer do you need to do your End of Day at the PC terminal running CPS v3.

CPS Air user security and permissions moved to Online Options

In the 3.100 update, you will set user security and permissions online now instead of in the terminal-based CPS software for your employees to be able to use certain functions and screens for your iPad running CPS Air.

- To see a how to add security rules and users, click here>>

New way to approve an iPad as a terminal in the Online Options

In the 3.100 update, you no longer approve an iPad as a terminal in the Options of CPS v3. You will now be able to approve it in the new Online Options site.

- To see how, click here>>

[1]AKA the Online Reservation v5 Admin side

Added a Pay on Account option to CPS Air

In 3.100, the Pay on Account option was added at the bottom of the Advanced button in CPS Air. The button is used when a member would like to make a payment on their account.

- To learn how to use, jump here>>

CPS v3 100.0

POS Express v3

Added versions of online sites to the About screen for EU

In 3.100 of the EU file, we added a feature so that online sites such as Online Reservation, Lesson Book Online, Starter Hut Mobile, etc. display the version number in the Help > About screen.

Starter Hut

Enhanced the search method in customer lookup in Starter Hut

In the 3.100 release, you can now change the sorting/search method when looking up a customer in the Starter Hut booking screen.

- To learn how, click here>>

Showing customer groups in a booked cell

If you book a member on your tee sheet, and you would like to look at the cell and know what league that member is in, you can now see that displayed in the cell as of the 3.100 release. This will help you keep track of many different leagues.

- To see how, click here>>

Starter Hut row-header shows the time when a player hits the turn or finishes their round

In the 3.100 release, you now have the ability to see the turn time and the finish time in the Starter Hut tee sheet history to know what time someone crossovers or finishes their round of golf.

- To see how, click here>>

Deposits remain linked from tee time after a return

When you make a return for a check-in from Starter Hut that has a deposit, the deposit stays linked to that tee time in the 3.100 release.

- To see how, click here>>

Starter Hut allows Daily Deals to be booked at a regular rate

In the 3.100 release, you are able to book Daily Deals for non-eligible customers at the regular rate in Starter Hut. This update would make that functionality uniform across the software and sites for tee sheets.

Enhanced dynamic pricing with “Guest Of”

We added a way of handling "Guest Of" with dynamic pricing in the 3.100 release.

- To see the topic, click here>>

Enhanced the process of changing a player when using Capacity Pricing

In the 3.100 release, we added the option to Capacity Pricing so that you can select the previously booked price or the current price when changing a player.

Added the ability to change the default description of the Daily Deal

In the 3.100 release, we have added a time-saving element to your workflow by adding a way to reset the default name of Special for your Daily Deal. An option to set the Daily Deal default name is available in the Daily Deals - Special Tee Time screen. You may want to do this for example if you are mostly running dynamic pricing, and you would like to save some time updating the description from Special to Green Fee.

- To see how, click here>>

Enhancement: Allowing a maximum of four cells to be added with "+ Cell" option

---

With our new + Cell enhancement in Starter Hut's reservation interface, you can now add a maximum of four cells in the 3.100 release so that no reservations are booked on the next *available* tee time.

- To see how, click here>>

Local integrated call center and reservation desk enhanced for Starter Hut

In the 3.100 release, if you have a reservation department that makes reservations, a reservation wizard has been built into the local CPS's POS to allow you to search for available tee times and book them in a quick manner with a call center integration.

Able to edit reservation tracking

In 3.100, you have the ability to track when the following actions happen to a reservation:

- Moved
- Copied
- No show

- To see how, click here>>

Sales

Add the ability to change expiry date of Smart Cards by Category

In the 3.100, you can change the expiry date of a Smart Card by Category if you need to extend these dates without needing to contact Club Prophet support to do it within the database.

- To see how, click here>>

Added an Associate box to automatically display if the employee is commission-eligible for sales

To avoid missed commissions for your staff, we have added an Associate Box pop-up if there is a commission eligible sale in the 3.100 release.

- To see how, click here>>

Updated the Retail receipt wording

When a sale is made for a member charge, the receipt will not display "Paid (amount) Member Account" at the bottom. Your customers who charge to their accounts will no longer be confused by seeing the word “Paid” on their receipt because we removed it in the 3.100 release in Retail mode only.

Added the ability to put QR codes on the bottom of receipts

In the 3.100 release of CPS, you have the ability to place QR codes on the bottom of your printed receipts. This QR code in the footer of receipts could point to things like a survey that you’d like for your customers to take or anything that would require a link.

- To see how, click here>>

Credit Card

Enhanced the PAX Charge Tip option

In the 3.100 release, a checkbox was added in the PAX-Setting area called Display tip prompt on PAX device. We also separated that functionality from the Add Gratuity (CC Tips) checkbox in Credit Card settings. This overhaul allows merchants to charge tips post-finalization from a PAX without using the device or prompting for a tip during the finalization of the sale.

- To learn how to set up and use the PAX Charge Tip feature, click here>>

Each credit card used for a split payment gets its own receipt

---

In the 3.100 release, when making a split payment with multiple credit cards, each card used has its own specific receipt. So now there will be multiple receipts that print out for the customer with each copy of the receipt denoting which credit card that paid which amount. That way the customers can always recall what they paid, and what they're returning on which card.

- To see how to split payments between two or more credit cards, click here>>

Implemented Graylog for Moneris Cloud transactions

In the 3.100 release, support was added for logged Moneris Cloud transactions to be sent directly to Graylog instead of local flat files to have real-time access to logs 24/7 for all cloud users.

Updated the PAX-Setting Signature Capture

In the 3.100 release, we updated the PAX Device drop-down located in the Credit Card section of Options to a checkbox that enables or disables the signature capture.

- To see how to set up the signature capture for PAX, click here>>

Player Card-On-File information carries over when converted to a customer

In 3.100, you can add a new Player through Starter Hut and their CC information in as a card-on-file (COF) and then convert that player to a customer, their COF information transfers over to the customer module/screen.

Added an expiration date checker for credit card processing during returns

In 3.100, a message displays if a credit card is expired when running returns from a card-on-file.

- To see how, click here>>

Added a Cancel button on the "Type of Payment" window for PAX Hybrid

Added a way to cancel on in the Type of Payment window in Sales. In 3.100, you can select the X at the top right corner of the pop-up window when selecting a payment type for the PAX hybrid setups.

Added a reset password functionality in the Credit Card Module v4

In 3.100, we added a way to reset the password if you forget your Credit Card Module for version 4. If you select the Reset password button at the login screen, the system sends you a temporary password via email to your email address. At that point, you will be forced to change the password during login with the temporary password.

Using the CCMv4 card-on-file when set up with eConduit/IBX/RewardPay

In version 3.100, you can add a customer's card-on-file when you have set up to use the latest credit card component, eConduit/IBX/RewardPay. See the 3.98 release notes for more information.

F&B

Enhanced the Edit Modifier functionality in the F&B module of POS

If you need to edit just one modifier, you no longer have to go through all the modifier choices just to edit one selection in the 3.100 release. We have enhanced the Edit Modifier functionality to allow editing of specific modifiers within POS.

- To see how, click here>>

Added a special note modifier text box

In the 3.100 release, a "Special Note" modifier automatically displays a field with the cursor at the ready when the item is selected. If the majority of your items receive special notes this newly added feature to the system should enhance your workflow.

Report Module

Email Acquisition report includes the user's login name who added customer's emails with PIN

The Email Acquisition report's AddedBy column includes emails added by PIN on the tee sheet in the 3.100 release.

Created a finance charge exempt report in Power BI

In 3.100, we created a Power BI or PBI[1] report that would be able to list every customer that is finance charge exempt, called "Customer Indicators."

- To learn how to run this report, click here>>

Customer

Alphabetized the Billing code drop-down in the Customer module

To help speed things up for your employees when searching for a recurring charge, we made the Select Billing Code drop-down in the Customer module under the Billing tab, in alphabetical order.

The Sub Account can be tracked in the edit log

In the 3.100 version, if a Sub Account is removed and then added from the main accounts, the customer account edit log now appears on both the main account's & sub account's edit log. Therefore this information can be tracked.

Added a membership start date by customer class

[1]Power Business Intelligence – a reporting tool from Microsoft.

You can keep track of how long a customer has been a member in version 3.100 determined by Customer Class since we added a method to track this. A date box was added next to Class in the Customer module. This date updates to today's date when the class is changed. Now you can manually change that date.

Added Off radio buttons to the Customer Validate Fields

You have the ability in the 3.100 release to turn off individual fields, such as the zip code in the Customer Management options located in the Validation Data screen. Each field used for validation has an Off radio button, so you don't have to see that field when creating a new customer. So, for example, if you do not need to ask for the zip code, you can turn that field off.

- To learn how to turn off a field, click here>>

Inventory

Allow customer to set a custom background color to selected modifiers

When adding a modifier to a modifier list in Inventory, you are able to select a background color in the 3.100 release, the same way you can select a background color and a font color.

- To see how, click here>>

Email Module

Added a "No email" selection for email templates per customer class

If you want to use the Thank You emails by Customer Class, you now have an option of "No email" to select after choosing a customer class so you will NOT send an email to the selected Class in the 3.100 release. This would be useful if you do not want to spam the Inbox of your frequent golfers and members who golf multiple times a week but do want to send thank you emails to that particular class.

- To learn how to set this up, click here>>

Added the ability to set a custom email receipt template at the Item/Category level

You have the ability to set a custom email receipt template based on the item being sold in the 3.100 release.

Online Apps

Lesson Book

Added the ability to show either retail or tax-inclusive price in Online Lesson Book

You have the ability to change whether the retail price or the tax-inclusive price is shown for rates in the Online Lesson Book in version 3.100

Added the manual organization of the Online Lesson Book rates

You have the ability to sort lesson rates on how they appear in the Online Lesson Book site in the 3.100 release; This could prevent confusion for your customers booking lessons on the site.

Added SSO support to Online Lesson Book

In version 3.100, we have added SSO support to Online Lesson Book.

Added Moneris Vault Integration for Online Lesson Book

So that you can charge your customers and add their cards on file through the Online Lesson Book, we have added Moneris Vault Integration for Online Lesson Book in version 3.100.

Online Billing

Enhanced “Thank You” email templates for online payments

A "Thank You for Your Payment" email template for online billing has been updated based on the Convenience Charge option setting in software in the 3.100 release. So that if the option to use a convenience fee is checked, the proper thank you email template is used which displays the convenience fee. If the option is not checked for the convenience fee, a correlated template will be sent without the fee.

Added a gift card balance website

In the 3.100 release, we made a website for gift cards sold at your course which displays the balance left on the card. This site will not require your customers to log in; it will ask for a gift card number and display the current balance.

Locked the Subject field in the Contact Accounting email

In Online Billing, we prevent the Subject field from being changed in the "Contact Accounting" screen in the 3.100 release. Sometimes the subject is removed which by default, includes your course name. The receiver would then have no idea who the email comes from.

Web Store

Added a start date for coupons

In 3.100, you have the ability to have a start date for coupons. Previously, you only had an expiration date. In this way, you can keep your customers from using coupon codes as soon as they send them out.

Added a payment method key field to the Web Store confirmation email

In the 3.100 release, we added a payment method key field to the Web Store confirmation email so that within the confirmation email sent after a Web Store order is finalized, your customers can see the payment method used; this would include the last four digits of the card number used for the purchase.

Web Store template feature for packages

In the 3.100 release, we Included the Web Store template feature for packages. If a template is assigned to a package this template overrides the individual item templates assigned. If the customer wants a template per each item in the package then he would not assign a template to the entire package.

Added Web Store cart information to the Confirmation screen

In the 3.100 release, we added the information from the Web Store cart to the Confirmation screen. The items added Include the products in the cart, the subtotal, tax, and the total. Also, if applicable, the shipping amount is displayed. This visual reminder will help your customers see what is being purchased, and will prevent the need for returns and corrections if they can fix errors before the sale is finalized.

Added a memo key field to the Web Store email templates

In the 3.100 release, we added the information from the Web Store cart to the Confirmation screen. The items added Include the products in the cart, the subtotal, tax, and the total. Also, if applicable, the shipping amount is displayed. This visual reminder will help your customers see what is being purchased, and will prevent the need for returns and corrections if they can fix errors before the sale is finalized.

Online Reservation 3.100

Online Reservations v4

CPS Authentication contains a privacy policy URL in Online Res v4

In the 3.100 release, we have updated our privacy policy to be compliant with FaceBook’s Platform Terms. So, now we maintain publicly available links to our privacy policies in the privacy policy field in the settings of Online Res v4.

Enhanced group bookings procedure

In 3.100 updates, the following enhancements were made to Online Res v4 when making a group booking:

- When the time is selected that is not available, the screen no longer scrolls back up to the top.
- The unavailable time no longer displays, so you can't select it again and get the same error.
- Your other time selections that were available should still be selected.

Online Reservations v5

New Setup Designs

Reservations can be made when the golfer’s time zone does not match the server’s time zone

Prior to the 3.100 release, a site had to be configured during setup to assign the time zone the site would utilize to know when to show tee times. This issue is now addressed in the upgrade by assigning each course a different time zone override as the course location dictates. If no time zone override is set for a course, it will use the default time zone configured at site creation.

- To see how, click here>>

Added support to the Message Center of Online Res v5 for the maximum daily booking

In the 3.100 update for Online Res v5, a message appears when the golfer selects a tee time and they have exceeded the maximum daily booking allowance which was added to the Message Center.

- To learn how to customize this message, click here>>

Deposit by date feature

In the 3.100 version on Online Res v5, a change to support **Global** or **Deposit by courses by Day of the week** was added. This would be a back-end functionality change only. The end user-facing UI should not change so your customer's will not see a change.

Queue Integration for Opening Day

You can use the client-side JavaScript adapter by Queue-Fair to display a queue for opening day.

New Back-end Setup Designs

New web-based Inventory module and options

(This is the Drop-down text)

New payment method setup in the Online Options

(This is the Drop-down text)

Support for maximum daily booking to message center

(This is the Drop-down text)

User (security) rules and permissions moved to Online Options

(This is the Drop-down text)

New Deployment Portal: Imports existing websites

(This is the Drop-down text)

New redesigned UI/features for your customers in Online Res v5

In the new 3.100 version of Online Res v5, you will find a lot of improvements, new features and user interface designs for your customers.

332316 Redesign of buddy selection

334392 Redesign for the tee time filter, display, and selection

334389 Redesigned the login and register pages

334391 Redesigned the My Account and My Reservation pages

334395 Redesigned the Checkout page with refined bookings

334397 Redesigned the checkout and payment details with new Review & Pay Tab

Mobile Redesigns

335198 Redesigned the mobile Login and Create New Account pages

335199 Redesigned the mobile normal booking tee time filters with a modified search

335200 Redesigned the mobile normal booking for tee time display

335201 Redesigned the mobile normal booking for checkout booking step

335202 Redesigned the mobile normal booking for checkout payment and review step

Group Booking Redesigns

334436 Tee time filter, display and selection

334437 Assigning players to tee time groups

334438 Refining booking details

334439 Reviewing player assignments

334440 Configuring bookings for checkout

334441 Updated the checkout in the Payment details, Review & Payment tab

Redesign for the mobile side of Group bookings

335204 Redesigned the mobile Group booking for tee time filter, modified search

335205 Redesigned the mobile Group booking for display, select tee time group

335207 Redesigned mobile Group booking for the checkout booking step

335208 Redesigned mobile Group booking for the checkout review step

335209 Redesigned mobile Group booking for the checkout payment step

Updates and Fixes for Online Options and Reservations

341852 Added error page for the Online Options

331696 Added an API push for newly available tee times

337272 Third-party API no longer getting a "401 Unauthorized error."